

### **Recommendation 5: A service designed and delivered by people with lived experience**

The Royal Commission recommends that the Victorian Government establishes Victoria's first residential mental health service designed and delivered by people with lived experience. This should be facilitated through the Mental Health Implementation Office in co-production with people with lived experience.

This service should provide short-term treatment, care and support in a residential community setting as an alternative to acute hospital-based care, and be:  
delivered and operationally managed by a workforce comprising a majority of people with lived experience, working across a range of disciplines  
facilitated through a partnership between an area mental health service and a mental health community support service or a community health service  
independently evaluated, with findings to inform continuous improvement and guide the expansion of similar services.